

# DATA SAVERS LLC

3104 MERCER UNIVERSITY DRIVE, SUITE 220  
ATLANTA, GA 30341  
(770) 939-9363 (866) MYDATA4  
<http://www.datasaversllc.com>

NAME \_\_\_\_\_ COMPANY NAME (Optional) \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

EMAIL \_\_\_\_\_ CELL \_\_\_\_\_  
(Required)

REFERRED BY: \_\_\_\_\_

WORK ITEM: Manufacturer \_\_\_\_\_ Drive Capacity \_\_\_\_\_ GB or TB

My hard drive was dropped.  YES  NO  
My hard drive was erased/reformatted.  YES  NO  
Was there a previous recovery or repair attempt?  YES  NO If YES, explain: \_\_\_\_\_

## OPERATING SYSTEM

Mac OS X  Windows  Linux  RAID (Specify RAID level \_\_\_\_\_)  
 Time Machine  Network Attached Storage  Not Sure

COMPUTER LOGIN: NAME \_\_\_\_\_ PASSWORD \_\_\_\_\_

## DRIVE OPTION FOR THE RETURN OF YOUR RECOVERED DATA:

My drive is eligible for warranty replacement through Data Savers LLC.  
(Apple and Western Digital drives only. Can be verified at [apple.com/support](http://apple.com/support) and [support.wdc.com/warranty](http://support.wdc.com/warranty).)

If ineligible for warranty replacement, please check select drive option:

I will purchase an external  portable USB drive  desktop USB drive  
 portable Firewire/USB drive  desktop Firewire/USB drive

I will purchase an internal hard drive from Data Savers, LLC.

I have provided a  USB external drive\*  Firewire external drive\*  Internal drive\*\*

\*This drive will be reformatted before the transfer of data. Please make sure there is no data on this drive and it has a larger capacity (GB/TB's) than your original drive.

\*\*Drive will not be bootable. Data drive only.

Comments: \_\_\_\_\_

OFFICE USE: ESTIMATE: \_\_\_\_\_ LABOR + \_\_\_\_\_ PARTS

TERMS & CONDITIONS: I authorize Data Savers, LLC to attempt to recover data from my defective hard drive. I agree pay for and pick-up all of my drives and property upon collection of work. All items left over 30 days become the property of Data Savers, LLC and will be disposed of. Data Savers, LLC is not responsible for loss by fire, flood, or theft. Data Savers, LLC will provide best efforts to recover my data, and I hereby indemnify Data Savers, LLC from any claim for damages or loss arising from or during the recovery process, excluding negligence.

Client Signature \_\_\_\_\_ Date \_\_\_\_\_